

Startup Checklist

1. Sever Your Existing Relationship

- Advise firm of your decision
- Advise clients of their rights
- Wrap up/memo/transfer files
- Transfer trust funds

2. Satisfy Law Society Requirements

- Become/remain active
- Advise re address, form of practice
- Pay insurance or file exemption
- File Form U re accounting or exemption

3. Make Deal With Partner(s), Space- Sharer(s)

- Find people to associate with
- Negotiate the deal
- Write up an Agreement

4. Acquire Space

- Find a location that supports your goals
- Design the layout
- Negotiate a lease

5. Acquire Furniture

- Lawyer/assistant/client areas
- Reception, meeting room
- Filing cabinets, safe

6. Acquire Software

- Basic: word processing, client and file information, calendaring, time/billing/accounting, email, Internet, communication, voice recognition
- Specialized: (e.g. real estate, wills, litigation support)

7. Acquire Equipment

- Computers, printer, server, backup, scanner, cost-recovery devices
- Telephone, FAX
- Photocopier (with collator, document feeder)
- Postage scale, meter

8. Acquire Supplies

- Paper supplies
- Other supplies

9. Acquire Insurance

- E&O (basic and excess) through ALIA
- Public liability/tenants' legal liability
- Property (all perils)
- Auto (business use)
- Business interruption, valuable papers
- Life, disability

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10. Acquire Legal Resources

- Research resources
- Precedents
- LESA Practice Manuals, Bar Ad Resource Materials and Course Materials
- Texts, reports, digests, periodicals

11. Arrange for Services

- Courier
- Process Server
- Investigator
- Land Titles and Corporate registry

12. Start Policies and Procedures Manual**13. Develop Paper-Handling Systems**

- File opening procedure (incl. numbering)
- Filing
- Mail, FAX and deliveries
- Phone messages
- Registry of incoming cheques
- Registry of incoming/outgoing client documents and property

14. Develop Client and File Info Systems

- File index or database
- Client index or database
- Conflict of interest procedures

15. Develop Time Management Systems

- Dual calendar for appointments, appearances, etc.
- File bring-forward system
- Limitations and deadlines systems
- Timekeeping
- Case planning

16. Develop Systems for Legal Procedures

- Use LESA Practice Manuals

17. Develop Personnel Policies

- Job Descriptions
- Salaries and benefits policies
- Workplace policies
- Confidentiality policies
- Hiring (recruiting, interviewing, selecting, negotiating terms)
- Orienting, training, supervising, evaluating
- Payroll (Revenue Canada employee number, deductions books, payroll book)

18. Make Banking, Credit Arrangements

- Open trust and general accounts
- Interest on trust account letter to bank
- LOC/bank or family loan/overdraft
- Office credit cards

19. Make GST Arrangements

- Register
- Accounting procedures

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20. Develop Bookkeeping, Accounting Procedures

- Trust accounting procedures
- General accounting procedures (timekeeping, disbursements, billing procedures and Cycles, accounts receivable, accounts payable, revenue and expenses posting, month-end procedures, payroll)
- If using a manual system, get Guide to Manual Law Office Bookkeeping

21. Develop Financial Info Systems

- Aged accounts receivable, aged work-in-progress, monthly cash and credit analysis, monthly budget analysis
- Accounts receivable follow-up
- Accounts payable follow-up

22. Establish Pricing Policies

- Fees
- Disbursements recovery policies

23. Establish Client Relations Policies

- Communicating fees and deadlines to clients
- Engagement, non-engagement and disengagement letters
- Copies to clients policy
- Reporting to clients policy
- Documents appearance policy
- Phone call return policy

24. Register with Legal Aid, Lawyer Referral**25. Announce your New Practice**

- To existing clients
- To lawyers and judges
- To potential clients
- To the public

26. Start Marketing

- Open house
- Yellow pages
- Signage
- Advertising

27. Seek Out Law Society Help

- Practice Advisor
- Practice Management Advisor
- Mentors
- Auditors
- ASSIST

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